



**FEMA**

W-12069

September 20, 2012

MEMORANDUM FOR: Write Your Own Company (WYO) Principal Coordinators and the  
National Flood Insurance Program (NFIP) Servicing Agent

FROM: Kevin Montgomery  
Program Manager  
Risk Insurance Division

SUBJECT: NFIP Legacy Systems Services – FIANet/ BureauNet

The NFIP Legacy Systems Services (LSS) FIANet/ BureauNet website will not be available on Friday, September 21, 2012, between 4:00 and 6:00 p.m. (ET). A new FEMA firewall will be implemented and tested during that time. We apologize for any inconvenience and for the late notification.

Questions may be sent to: [bsa-support@nfipstat.com](mailto:bsa-support@nfipstat.com).

cc: Vendors, IBHS, FIPNC, Government Technical Representative

Required Routing: All Departments